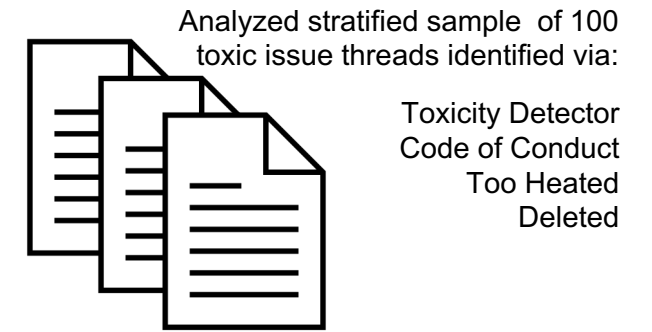


Understanding Toxicity in Open Source Discussions

Toxicity Presents Differently on GitHub

The nature of toxicity has unique characteristics compared to other platforms. It is commonly **insulting**, **entitled**, and **arrogant**.



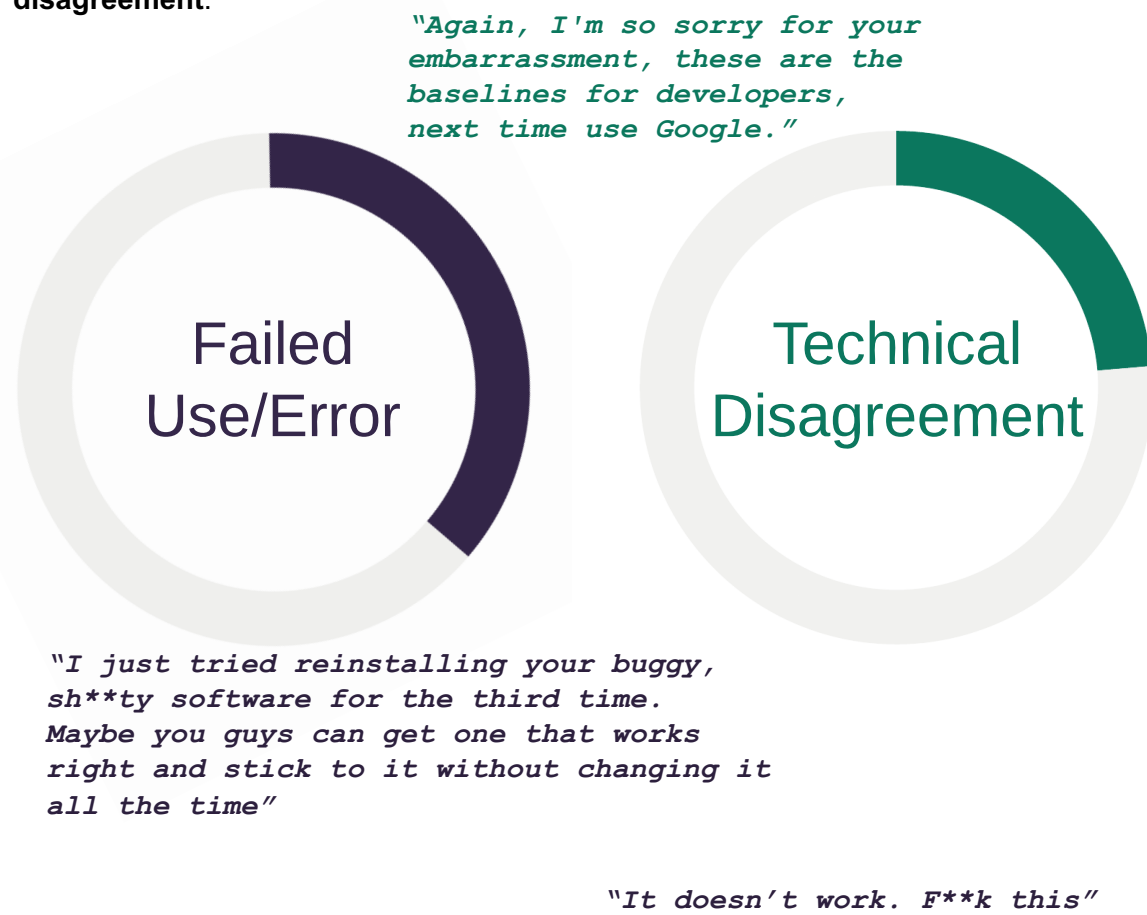
Severe Language is Not a Prerequisite

Only about **half** of the toxicity in our sample contained severe language.



Toxicity Triggers Commonly Development Related

The toxicity was frequently triggered by **experiencing errors** or having a **technical disagreement**.



Open Source Experience Does Not Prevent Toxicity

Toxicity in open source is authored by a wide range of stakeholders, from new accounts to **project members** and **experienced developers**.

